LPS announces support for iPad with the Paragon 5 MLS system

LPS Real Estate Group (LPSREG) is pleased to announce support for the Paragon 5 MLS system on the iPad versions 1 and 2. Members can access the most used areas of the system for their day-to-day business effective July 5, 2011. Please note that it is not the intent of LPSREG to make Paragon compatible with every available tablet device, but we will continue to explore compatibility with other devices based on usability, popularity and as time and resources allow. This document will be updated on an on-going basis as changes are made regarding access to Paragon 5 via the iPad and other tablet devices.

Safari Browser on the iPad

Since the iPad Safari Browser has inherent functionality differences compared to the Safari version used on Desktops and Laptops, LPSREG has redesigned system functionality in certain areas of Paragon for display with the iPad.

**Important:** A specialized downloadable Application is not needed on the iPad to access Paragon 5. Only the iPad Safari Browser is compatible with the system.

Supported Modules/Functions

With very minimal limitations, the following areas of Paragon 5 have passed Quality Assurance Testing and are available for use on the iPad Safari Browser.

- Home Page and Overall User Interface
- Multi tasking via Tabs
- In-Line Auto Complete of Fields (where available)
- Property Searches
- Spreadsheets/Results Views
- E-mail
- Financials
- Contacts
- Client Connect
Non-Supported Modules/Functions

The following areas of Paragon 5 are not currently supported due to functionality restrictions within the iPad Device and Safari Browser. Please note that **incompatible features will be unavailable, greyed out or restricted from use.**

- **Spreadsheet Views**
  - Although most functions of the spreadsheet view can be used, drag and drop of columns is not available.
    - Use Customize to rearrange column order
  - Action Icon links to Third Party products are dependent on their support of the iPad Device and Safari Browser.

- **Maps on Views Reports**
  - The ability to right click on a Map View that has been added to a detailed report is not available.

- **No File Structure (with Ability to Upload Files) Available via the iPad**
  - Upload of Listing Photos or Agent/Office Preference Images is not supported.
  - Upload of Associated Documents is not supported.

- **Printing**
  - Direct Printing from iPad is not currently supported.

- **Export to Excel**
  - The Export to Excel function is not supported at this time.

- **MLS Administrative Functions**
  - Although a few of the administrative functions may work on the iPad, it is not the intent of LPSREG to support the use of these functions at this time. Admin staff can use Desktops and Laptops with the proper OS and Browser versions that are currently supported.

- **CMA**
  - Creation of CMA Presentation Package is not currently supported. View Only capability is available.

- **Custom Report Writer**
  - It is not feasible to support the Custom Report Writer functions at this time.

- **User Preferences**
  - The IDX Smartframing, Custom View and Agent Views sections of the User Preferences are not supported.
  - The User, CMA and Client Connect Wizards are not supported at this time.

- **Virtual Tours**
  - Virtual Tour functionality is dependent on the type of site that is being accessed in the iPad Safari Browser. Flash sites are not supported.
Functionality Differences

Spreadsheet Row Double Click/Accessing Report views

- To display listing report views from the spreadsheet, the MLS Number field must be included in the spreadsheet view. The MLS number is a live link that directs to the default view.

<table>
<thead>
<tr>
<th>Picture</th>
<th>MLS #</th>
<th>Status</th>
<th>Class</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>1102424</td>
<td>Active</td>
<td>Residential</td>
<td>Condo</td>
<td></td>
</tr>
<tr>
<td>1101055</td>
<td>Active</td>
<td>Residential</td>
<td>Single F</td>
<td></td>
</tr>
<tr>
<td>1100764</td>
<td>Active</td>
<td>Residential</td>
<td>Single F</td>
<td></td>
</tr>
<tr>
<td>1100249</td>
<td>Active</td>
<td>Residential</td>
<td>Single F</td>
<td></td>
</tr>
<tr>
<td>1007931</td>
<td>Active</td>
<td>Residential</td>
<td>Single F</td>
<td></td>
</tr>
</tbody>
</table>

Email

- A basic messaging box is utilized for e-mail messaging. The rich text editor is not available for use in the iPad Safari Browser. Hyperlinks within the e-mail body are displayed as full URLs.

Mapping

Drawing Map Shapes

- When you draw a radius or rubber band shape with a mouse, you click once to start the shape and then click again to finish it. Since there isn’t a mouse cursor to track with an iPad, drawing works like a drag-and-drop operation. Press your finger down and drag the shape to the desired size. When you release your finger the shape finishes.

- When drawing shapes on a Bing Map, to be fully engaged in Drawing Mode, the Shape Icon must be completely highlighted in blue before drawing the rubber band, radius or polygon shapes.
The polygon search works off of finger taps (clicks). Each time the user clicks on an area a line is drawn to that point until the user clicks on ‘finish polygon’ or they cross a line boundary. This works like using a normal mouse with the exception of being able to ‘review’ the upcoming line you are going to draw.

iPad Usage Tips

Two Finger Scrolling

- Scrolling in various areas of the application, including the Homepage and Spreadsheet views require iPad two finger scroll.

Messaging

- Multi-direction scrolling is supported.
Zoom In/Zoom Out
- Two-finger zoom in/out is supported where available.

Landscape vs. Portrait View
- Landscape View is recommended for the best use of Paragon 5.

System Requirements

- iPad OS: 3.2 and higher
- iPad Safari Versions
- Other available iPad Browsers: **Not supported at this time**

iPad Usage Help

The information contained in this document will be available on the Paragon Connect Help site via the Help link within the Paragon system when accessed with an iPad.
P5 iPad Compatibility FAQs

1. Is LPSREG planning on making all of the functions in P5 work on an iPad? If not, why?
   A. It is not the intent to make all P5 functions work on the iPad. There is a significant difference between the iPad device and Desktops and Laptops. There are also differences between the screen resolution, Operating Systems (OS) and Safari Browser used between the iPad and Desktops and Laptop Computers. Also some of the least used functions and/or functions performed by Administrators should be reserved for use on a Desktop or a Laptop rather than on a highly mobile device such as the iPad.

2. Can a subscriber use a different browser on an iPad and have full functionality?
   A. This may be possible, however LPSREG only supports the Safari Browser for the iPad as outlined in this document.

3. What's been the feedback from Agents using P5 on an iPad thus far?
   A. Most functionality seems to be working well, and in general, testers that LPSREG worked with on iPad compatibility are satisfied with the overall functionality available on P5.

4. How will P5 work on Android devices?
   A. LPSREG will continue to test on other devices and rollout additional support guidelines as time and resources allow.

5. Do we recommend one operating system over another?
   A. Currently, we only recommend and support the default Operating Systems for the iPad 1 and iPad 2 devices.

6. How are we planning on supporting iPad users?
   A. Users will follow the same support processes used when acquiring support on Paragon 5 via the online system. Some of the support options include local MLS Support, or the LPSREG Call Center.