Emergency Vendor Contacts

BlackKnight
James Watling (Current SSM)
James.Watling@bkfs.com
913-693-0111
800-468-6221 ext 0111

MLS Board Support Line: 800-468-6221 during normal business hours (6:00 AM – 8:00 PM Central Time).
Emergency after Hours and Weekend Line (Board Staff Only): 1-913-238-1117
Via Email:
Jeremiah Coones: Jeremiah.Coones@bkfs.com
Gary Robinett: Gary.Robinett@bkfs.com
Ben Coones: Olin.Coones@bkfs.com
Bryan Burt: Bryan.Burt@bkfs.com
Jim Hunsinger: James.Hunsinger@bkfs.com

PARAGON IP ADDRESS: 208.93.242.139
EMAIL FROM PARAGON:
   IP: 208.93.242.50
   Domain Name: paragonmessaging.com

ListHub Support
For General Support, click Support from the ListHub dashboard. E-mail will be responded to within 24 hours.
Paid subscribers ONLY can either use dashboard or call 877-560-0171.
MLS Staff ONLY can email mls.support@listhub.com

RateOasis (Rate Link on Paragon Homepage)
Staff Support Contact: Craig Sayres – craig@rateoasis.com

REALTOR.com
Member Support: 800-878-4166
Staff Support Contact: Steve Row
steve.row@move.com
480-315-6328 Direct
800-747-4166 MLS Support Dept

Realty ToolKit
Member Support: 800-828-0970

RPR
info@narrpr.com
Member Support: 877-977-7576
Staff Support Contact: Araceli Stroba
aracelis@narrpr.com
(805) 504-3902 (direct)
ShowingTime Tech Support
support@showingtime.com
(800) 379-0057
Member chat: http://www.showingtime.com/live-chat

Windstream Network Operations Center
877-340-2555 (Firewall changes, etc)

WI Listings Support (Mobile App (with Milwaukee) – Mobile Realty Apps
Support@mobilerealtyapps.com
Abby Allen – abby@mobilerealtyapps.com
Aaron Kardel – aaron@mobilerealtyapps.com

WisconsinHomes Advertising Contact
Kerin Rue
krue@madison.com
608-252-6271

WisconsinHomes
Jason Kofoed JKofoed@madison.com
Tim Kelley tkelley@madison.com

Zip Forms Customer Support
http://support.zipform.com
800-383-9805 or 586-840-0140
WRA will gladly help any member get their zipForm updated. Alisha at WRA contact is: alisha@wra.org
New member download link: https://www.wra.org/zipform/
Existing/Transferring member can update firm from the Options button in the Tools Tab: http://support.zipform.com/zf6/KBA-01511.asp
Zillow and Trulia Support

**MLS STAFF:**
800-985-6033 (7:30am-5:00pm PST M-F)
mlssupport@zillow.com

**MANAGING BROKERS & STAFF:**
800-986-5410 (7:30am-5:00pm PST M-F)
mlssupport@zillow.com

**AGENTS:**
listingsupport@zillow.com

*If Agents are experiencing ongoing issues that aren’t being resolved, they can call the Broker Support number (800-986-5410).

Please use your discretion when giving this number out to your agents, we want to make sure the team is only receiving “escalated issues” in order to be able to maintain a high level of service.*

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