

For Blackberry

Open eKEY Application

From eKEY Home

Press the Blackberry button (speckled button on the phone)

Choose Settings

Press the Blackberry button Again

Choose Reset Authorization

YES

Next

Enter the New Auth Code

Finish

For Droid

Open eKEY Application

Choose the About icon

Press the menu button on your phone

Choose Reset Authorization

YES

Choose Activate KEY

Next

Enter the New Auth Code

Authorize

For iPhone

Open eKEY application

Choose About icon

Scroll Down

Choose Reset Authorization

Choose Activate KEY

Enter the New Auth Code

Authorize