

Paragon System Requirements

Black Knight MLS Solutions suggests “Recommended” PC configurations for optimum performance of the System and Software. Black Knight MLS shall not be responsible for System performance when User equipment does not meet the “Recommended” configurations below as specified.

Recommended	
Operating System	
	PC: Windows Vista, Windows 7, Windows 8 MAC: OS X Lion (10.7) or MAC: OS X Mavericks (10.9.1) Other OS’s that run supported Browsers are not officially supported.
Web Browsers	
	Firefox 35.0.x, Google Chrome 40.x, Internet Explorer 10, Safari v 7.0.4 Mac OS X Only
Processor	
	2.4GHz (or greater)
Memory	
	2GB or higher
Internal Drive	
	1 GB or higher Hard Drive space
Video	
	19” or Higher at 1280 x 1024 32-bit (16.8 million) color support
Monitor	
	19” or Higher at 1280 x 1024
Adobe Flash Player	
	Adobe Flash Player 11.0 or greater
PDF Reader (Print Plus Output)	
	Adobe Reader 11.0.07 (Windows) “Preview” (Mac)
Internet Connection	
	High Speed Internet Access (Cable, DSL, T1)
Internet Connection – Offices	
	*When sharing an internet connection, it is important to maintain a large enough bandwidth to support multiple users. It is recommended at minimum that each user should be running at least 100 kbps.
	100kbps per user (or greater)*

Browser Compatibility Policy

Paragon MLS is compatible and supported for use with the following Internet Browsers and versions. BLACK KNIGHT MLS shall not be responsible for system performance or reliability when using a browser that is not included in the list of recommended browsers as specified below.

Browser		Notes
	Firefox 35.x (Windows, Mac OSX)	
	Chrome 40.x (Windows/Mac OSX 10.6 and later)	
	Internet Explorer 10 (Windows 7/8)	<i>Desktop Version Only</i>
	Internet Explorer 9 (Windows Vista)	
	Safari v 7.0 OS X Mavericks (10.9.1)	PC Version support discontinued June 30, 2014

1. When sharing an internet connection, it is important to maintain a large enough bandwidth to support multiple users. It is recommended that each user should be running at least 100 kpbs.
2. Although Paragon may work on some mobile devices, it will not be supported. Paragon Mobile will be the only supported applications on a mobile device.
3. Browser add-on's, browser extensions, browser helper objects, or toolbars, may affect the performance or reliability of Paragon and will not be supported.

Black Knight MLs makes continuous efforts to stay current and maintain compatibility by using XHTML, CSS, and JavaScript as our key web standards. When a new version of a supported browser is released it may not be supported immediately due to the possible changes that are made during a browser's beta release. Testing and code changes to Paragon will not be made until after the new version has been officially released. We estimate that we will be compatible and able to support the new version within a 6 month timeframe. Also, note that new browser versions sometimes represent major changes in a browser, and in these cases, additional testing and development time may be required to reach compatibility.

Adding additional browsers to our supported list is based on market analysis and the needs of our user base. Once a new browser or browser version has been added to our supported browser list we will make an effort to communicate to our clients in a timely manner.