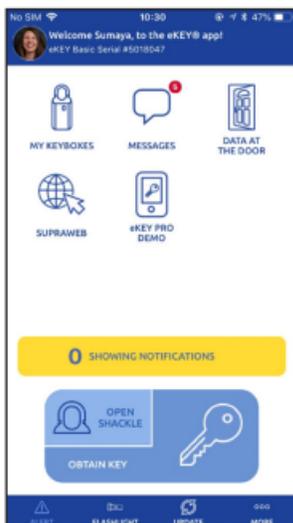Supra has announced the release of an all-new eKEY app which will allow greater functionality including a more user friendly appearance as well as tracking showings via the eKEY app. You may have already received notification or even had the app automatically updated (depending on your phone system settings) but if you haven't, don't panic, there is no rush or deadline to update.

- In order to install the new eKEY app you will need to meet these minimum requirements (if not, the old version of eKEY will continue to work on your phone):
    o Apple iOS 10 or greater
    o Android OS 5 or greater
- You will NOT need a new authorization code if you update to the new eKEY app on your current device (phone or tablet)
    - App has new icon (don't look for a house with a gold key on the roof – that is gone). Here's what to look for when you type in Supra eKEY:

The new eKEY app Home screen also has a totally different appearance - more user friendly (note big "Obtain Key" area at bottom of screen?)

Additional changes will be phased in over the next few weeks:

Showing data – if you assign keyboxes in your eKEY app or in SupraWEB, the showing information (opening of box) will appear under **Showing Notifications** (big yellow banner at bottom)

Data at the Door – If the keybox is assigned to a listing (via Paragon or SupraWEB) our eKEY will automatically display listing information, showing notes and details when the box is opened.

Agent Alert – When set up on SupraWEB, allows agent to send an emergency message to as many to 3 individuals by holding the ALERT button (for 3 continuous seconds.)

http://www.supraekey.com/Documents/eKEY-Basic_Refresh-Guide_Rev_0.2.pdf